

## Terms for the collection and redemption of **Go For More** points when purchasing tickets and/or additional services with NBG cards.

### Collection

1. NBG cardholders who carry out a transaction with AEGEAN are rewarded with:
  - 0.5% of the value of the transaction (2 points / €1 spent) when using a debit or prepaid card
  - 3% of the value of the transaction (12 points / €1 spent) when using a credit card
  - 5% of the value of the transaction (20 points / €1 spent) when using the Black credit card
  - 5% of the value of the transaction (20 points / €1 spent), for Premium & Private Banking customers regardless of the type of card used
2. **Go For More** points can be collected with transactions carried out:
  - Only in Euro.
  - Through [aegeanair.com](http://aegeanair.com), [olympicair.com](http://olympicair.com), the Aegean App for ticket purchases and additional services (Baggage, Fast Track, Seat selection, Pets, Sports equipment).
  - Through the AEGEAN's call center.
  - During the check-in of departing passengers at the airport.
3. **Go For More** points are not collected with transactions carried out:
  - In any currency other than Euro.
  - For purchases / pre-purchases concerning: Aegean gift Cards, Wi-fi onboard, Aegean Pass, Aegean shop in the clouds, Upgrade challenge, Aegean Travel Packages through AEGEAN's call center.
  - Through travel agencies.
  - Through AegeanBeyond at [aegeanair.com](http://aegeanair.com) or the Aegean App offered by Dohop.
4. **Go For More** points will be credited within 5 days

### Redemption

1. NBG cardholders participating in the **Go For More** loyalty program can redeem part or all of available the **Go For More** points they have collected at [aegeanair.com](http://aegeanair.com), [olympicair.com](http://olympicair.com) and on the Aegean App.
2. **Go For More** points cannot be redeemed when issuing tickets via AEGEAN's call center, travel agencies, or other entities by phone, through travel agencies or through other entities.
3. The redemption of **Go For More** points is possible, provided that Cardholders have at least two thousand (2,000) **Go For More** points available.
4. Cardholders may redeem as many available **Go For More** points up to the total value of the fare. In any case, a minimum of €5 must be charged for the fare of the ticket and at least 2,000 **Go For More** points must be redeemed.
5. **Go For More** points can only be redeemed in amounts multiple of 400 points. The ratio for partial redemption equals 400 **Go For More** points for every €1 (€1=400 **Go For More** points).
6. The redemption of **Go For More** points applies as a discount on the fare value and not on the total value of the ticket, and it is not applied for taxes, airport charges, insurance premiums, as well as any additional charge or fee imposed on passengers by any Authority or Body.
7. It is clarified that **Go For More** redemption is available when payment is via euros (€) and it is not available in the event of currency conversion.
8. **It is not possible to redeem Go For More** points in the following cases:
  - through My Booking, after the completion of the initial booking.
  - If a promotional code is entered in the "Promotional Code" field during the booking process or at the payment step.
  - If travel insurance is selected for purchase during the booking flow.

- If the Cardholder wishes to take advantage of the Hold my Booking service.
- For the upgrade to Business class through the AEGEAN Upgrade Challenge.
- For purchases of Aegean Gift Cards, Wi-fi onboard, Aegean Pass and through the Aegean shop in the clouds.
- When redeeming miles for the purchase of a redemption ticket, as well as during the process of redeeming any loyalty program offered by other banks.
- when the Card Holder has selected to redeem miles for the purchase of additional services.
- If the Miles + Cash service is being used.
- If the Cardholder chooses to proceed with a purchase of AEGEAN Travel packages service.
- For ticket purchases through Aegean Beyond at [aegeanair.com](http://aegeanair.com) or the Aegean App offered by Dohop.
- if a saved card is used from the user's profile.
- To pay for the additional service Car rental during the booking flow.

#### Ticket change / cancellation

1. Any ticket changes can take place via card usage through all AEGEAN digital channels, or by calling at AEGEAN call center at 801 11 20000 from a landline (local call) or at (+30) 210 6261000 from a mobile phone or from abroad, Monday-Sunday, around-the-clock service. Ticket changes are subject to additional charges, based on the fare and class category, according to AEGEAN Fare Rules & policy. For ticket changes that take place through Call Center, a service fee of 23 euros per ticket is applied.
2. Ticket cancellation is only possible through AEGEAN's call center at +30 801 11 20000 from a landline at local call rates or at +30 210 6261000 from a mobile phone or from abroad, on a 24/7 basis. Ticket cancellations are subject to additional charges, depending on the fare category and cabin class, based on [AEGEAN Fare Conditions](#). For each transaction (per ticket) through the AEGEAN Call Center, a charge of €23 applies.
3. In case of total or partial cancellation of the reservation, the charge incurred during the purchase of the ticket is first refunded to the Card, followed by the **Go For More** points used in the redemption, if this is required after cancellation.
4. **Go For More** points are returned to the Cardholder's card
  - within thirty (30) business days from the date the Bank is informed of the relevant request for refund of points
  - and is only possible if the customer's card is active.
5. The return of **Go For More** points is not possible if one (1) year has passed since the date of the transaction.
6. Charges resulting from ticket change or cancellation are debited to the Cardholder's card and cannot be paid by redeeming **Go For More** points.